

Progress Update – Tees Active

No	Recommendation	Responsibility	Anticipated Completion Date/ Completion Date	Evidence of Progress 21/07/10	Assessment of progress (Categories 1-4)	Evidence of Progress 10/11/10	Assessment of progress (Categories 1-4)
1	To ensure Tees Active Limited continue to deliver against a range of national and local priorities, a more formal & detailed monitoring regime should be implemented in relation to Tees Active's performance, finance, policies and procedures, and that this monitoring information be provided to members through the established Quarterly Performance Reports.	Reuben Kench Neil Russell	<del>Sep-09</del>  To be completed June 2010	Quarterly Report (for 1st Quarter) to be provided to the Cabinet and Executive Scrutiny Committee, once all data (including financial) from Q1 has been validated	2-on track	To be included in the forward plan for early 2011 consideration by Cabinet/ Executive Scrutiny	
2	That Tees Active should strengthen consultation and feedback mechanisms in order to strive to ensure that their leisure offer continuously meets the needs and aspirations of the community.	Tees Active	<del>Nov-09</del>  To be completed May 2010	Awaiting feedback from assessment process currently underway. Slipped due to this process.	3 – Slipped	Now attending the council's Community Cohesion Network Group that plugs into specific consultation groups. We have introduced a new bi-monthly snapshot survey and feed back to users through our snapshot report displayed for customer information.	1 - Complete
3	That in order to further improve the partnership arrangements already in place,	Tees Active	<del>Mar-10</del> March 2011	On target for March 2011	2-On Track		

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	Tees Active should strengthen their role as Stockton Council's strategic leisure partner by providing support to the broader leisure and sport sector within the borough, and that this support should include:						
3a	Contributing to the broader social agendas, including community safety and children and young people;	Tees Active	March 2010 (and ongoing)	<p>Annual Report in March 2011 (as requested by Internal Audit, will provide a significant range of tangible examples of how TAL has contributed to each of the identified broader social agendas and will also note the extensive temporary programme in place while Forum is closed and the huge programme of Sporting Start aimed at positive, healthy activity amongst children.</p> <p>Examples of tangible support to Health &amp; Well Being in 2009/10 includes:</p> <ul style="list-style-type: none"> <li>• 438,00 swims</li> <li>• 174,000 Activ8 gym visits</li> <li>• 133,000 Option 3 visits</li> <li>• Active participants up by 5.6%</li> <li>• 442,000 junior visits – up 13%</li> </ul>	2-On Track		2 - On track

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3b	Facilitating greater participation by under represented groups and/or groups that require most support including children looked after, people with disabilities, and the BME community;	Tees Active	<del>March 2010</del> (and ongoing) March 2011	Ongoing	2-On Track	Current visitor numbers in key target categories are on target in-year.	2 - On track
3e	Achieving stronger relationships with the voluntary sector, including sports clubs, through improved partnership working;	Tees Active/ SBC	<del>Mar-10</del> Ongoing	This piece of work is underway and will be linked into a wider piece of facility development/ consultation work being overseen by the Director of Development & Neighbourhood Services  On track for March 2011 TAL already extend support to coaches and administrators through Academy sessions and link to Tees Valley Sport for coach development interventions	2 – On Track  2 – On Track	TAL currently working with paddle sports to produce a sport development plan to be facilitated at TBIWWC with particular emphasis on voluntary clubs.  Working with Badminton England to create Performance Centre at Pavilion and to replace sports hall floor to complement the development of the sport.	2 - On track
4	That Tees Active should consider extending the layer of support in place beneath the TAL Academy for those young sports people who do not meet the standards of the Academy, yet have attained representative honours at a recognised level, as	Tees Active	Mar-10	Tees wide plan being developed through Tees Valley Sports 'Olympic & Paralympic Working Group'. It is anticipated that the scheme will commence across the Tees Valley from September 2010	2- On Track	Tees Valley initiative launched in Sept 2010 and supported by TAL.	1 - Complete

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	appropriate.						
5	That Tees Active should ensure that all eligible facilities attain Quest accreditation status.	Tees Active	<del>Dec-11</del> March 2012	Ongoing Currently being assessed for Customer Service Excellence Award – Quest to follow	2 – On Track	TAL Awarded Customer Service Excellence Award in Sept 2010.	2 - On track
6	That Tees Active should continue to investigate the scope for increased web interactivity and online transactions.	Tees Active	<del>Mar-10</del> June 2010 Ongoing	Currently developing Tees Barrage WWC website. No expressed demand from customers for online payment and problems with current system introducing online payments. However, further discussions with provider taking place.	2 – On Track	TAL web developments ongoing. Next phase to introduce e-commerce through the TBIWWC shop.	2 - Ongoing and on track
			June 2010 Ongoing	Preliminary investigation has taken place and this opportunity will be looked at more widely (to include a range of facility types – including playing pitches) through the implementation of the Sport & Active Leisure Strategy  Facility audit/ development is being undertaken and thus this piece of work cannot be followed up until the Facility work has been completed	2 – On Track		